

Call Tracing*



Enables you to trace a nuisance or harassing phone call through telephone company switching equipment. This ability requires the subscriber to file a complaint with a law enforcement agency prior to activation.

- After you receive a nuisance call, hang up and then immediately pick up your receiver.
- Listen for dial tone and press *57 (or dial 1157 on a rotary phone).
- You will hear an announcement telling you whether the call was able to be traced or not.
- If the call was traceable, call the telephone office or the law enforcement agency.

*This information cannot be given to the customer. It is to be used only as evidence in a criminal investigation. This service will trace a number that has been marked as "Private" on Caller ID.