

Call Waiting



Signals you when someone else is calling you while you are using your telephone. You will hear a beep tone; the calling party hears only normal ringing.

- If you hear a beep and want to end the first call, hang up. Your telephone will immediately ring with the second call.
- If you want to “hold” the first call and answer the second, press and release the switchhook quickly. (If your phone is equipped with a FLASH button, use that instead.) The first call will be placed on “hold” and you will be connected to the second call.
- To return to the first call, press and release the switchhook (or FLASH) again.
- You can switch back and forth between the two calls as often as you want.
- If you have Caller ID and want to see the information on your second caller, you will need the Enhanced Call Waiting feature on your line.

Cancel Call Waiting

Allows you to suspend your Call Waiting signal for the duration of one call. Once you hang up, the call waiting feature will be a reactivated.

BEFORE MAKING A CALL

- Listen for dial tone and press *70 (or dial 1170 on a rotary phone).
- Wait for dial tone, then dial the number you wish to call.

DURING A CALL*

- Place your call on “hold” by pressing the switchhook (or FLASH button, if your phone is so equipped).
- Listen for regular dial tone and press *70 (dial 1170 on a rotary phone).
- You will hear a “beep-beep” confirmation tone and be returned to your call.
- *To activate Cancel Call Waiting while you are on a call, you must have Three-Way Calling capability on your line in addition to Cancel Call Waiting.